

# NOUD OTTENS

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## PERSONAL STATEMENT

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Experienced manager overseeing multiple associates across different time zones and jurisdictions. Proven track record of exceeding targets and providing leadership to commercial success across varying cultures and business units. Tenured project manager with delivery accountability responsible for providing performance management and target acquisition. Highly adaptable and diligent, working across 20 cities over 2 years in Europe speaking multiple languages.

## KEY ACHIEVEMENTS

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- **Google:** Youngest team member to be promoted in three months on merit
- **Google:** Drove, attained and exceeded all Nordic division targets

## EMPLOYMENT HISTORY

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### 2016 - 2017 **EMEA Field Operations Lead, Google London**

*On assignment through Adecco.*

- Team leader overseeing a 20 strong Associate data collection team across EMEA with regional oversight and responsibility
- Project management across multiple work streams involving target acquisition and fulfilment
- Performance management of immediate team including training delivery and review
- Full point of contact with complete accountability, ownership and direct reporting between my unit and Google's senior management

### 2015 - 2016 **Field Operations Specialist, Google London**

*On assignment through Adecco.*

- Client facing and management position focused on data collection.
- Target-oriented role. Structurally exceeding targets which led to subsequent promotion.
- First POC for junior team members

### 2014 - 2015 **Sales Executive, Coppens Warenhuis**

- Sales and target bearing responsibility
- Warehousing, logistics and procurement oversight

### 2010 - 2014 **Gym Supervisor, Basic-Fit**

- Sales leadership for new memberships, renewals and facility/employee supervision
- POC for client inquiries

## EDUCATION

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### 2017 - 2018 **Master's Degree in International Business**

EAE Business School

### 2011 - 2016 **Bachelor of Business Administration**

Fontys University of Applied Sciences